



Official Notice

Utah State Prison Pin Debit

Important Dates

Monday, April 5th, 2021 – You may begin purchasing phone debit time through the telephone system. GTL will subsequently be offering the ability for all inmates/detainees to place calls with the debit phone time you purchase. This telephone call method is referred to as **PIN Debit Calling**. The balance available in your PIN Debit Account will be heard on the GTL telephone system. You may use the funds in your PIN Debit account for phone calls.

How to Purchase Phone Debit

Starting **Monday, April 5th, 2021**, each inmate will have the ability to purchase Phone Debit Time via the inmate telephone system. Once purchased, debit funds will be transferred in your Phone Pin Debit account. Debit time will appear on your account within minutes of the transfer. Debit calls can be placed by using your Phone PIN (Inmate Phone PIN + Security PIN). The Security PIN (MMDD - month and day of your date of birth) will have to be changed upon first use of the inmate telephones.

- PIN Debit telephone credits can be purchased by placing an order through the telephone system by dialing * 9 on the telephone menu.

The following instructions should be followed to place phone calls and purchase commissary items.

1. For English press 1
2. For Spanish press 2
3. For a collect call or free local call press 0
4. For a debit call press 1 (if you have not already purchased debit time from the commissary please follow steps 5 through 12, then return to this section)
5. To purchase debit time press *9
6. For English press 1
7. For Spanish press 2
8. Please enter your Inmate ID, followed by the # sign
9. Please enter your Security Pin, followed by the # sign
10. For debit transfers, press 1
11. Your account balance is (total balance). Please enter the amount, in whole dollars, you would like to transfer to your debit phone account, followed by the # sign.
12. You have entered (transfer amount). Press 1 if this is correct, press 2 if this is incorrect.

PIN Debit Refund Procedure

Upon your release from jail, any unused PIN Debit money will be automatically refunded to your trust/commissary account.